

# **Privacy and Local Government**

## *Meeting our privacy obligations*



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# What is Privacy?

- Privacy Act 2009
- Personal information
- Privacy Principles
  - Collection
  - Storage & Security
  - Access & Amendment
  - Use & Disclosure



# Logan City Council

- OIC training
- Privacy Plan
- Policy, procedures, training, guidelines
- Privacy Liaison Officers
- Privacy audit
- Action Plans – risk assessment
- Communications/Training



# Redland City Council

- OIC training
- Action Plan
- Small Project Team
- Training
- Communications
- Staff Privacy Group



# Working Together

- Councils sharing materials and working together
- Lobbying and communication
- Queensland RTI/IP Forum
- Office of Information Commissioner (OIC)
- Local Government Managers Association (LGMA)
- Local Government Association Queensland (LGAQ)
- Department Infrastructure & Planning (DIP)

# Key issues

- Councillors
- Minutes & agendas
- PD online
- Insurance
- Community Engagement
- children & young people



# Outcomes

## Success stories

- PD online
- Insurance
- Agendas and minutes

## Ongoing challenges

- Complaints management
- Community engagement
- Councillor training

# Moving Forward



- Risk based approach
- New local government network
- Consistency across local government
- Tackle outstanding and new issues

# More information

[www.oic.qld.gov.au](http://www.oic.qld.gov.au)

[www.redland.qld.gov.au](http://www.redland.qld.gov.au)

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